

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**  
**This 09<sup>th</sup> day of April'2025**

**C.G.No.294/2024-25/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

|                               |                             |
|-------------------------------|-----------------------------|
| <b>Sri. K Ramamohan Rao</b>   | <b>Member (Finance)</b>     |
| <b>Sri. S.L. Anjani Kumar</b> | <b>Member (Technical)</b>   |
| <b>Smt. W. Vijaya Lakshmi</b> | <b>Member (Independent)</b> |

***Between***

Smt. M. Nirosha,  
Chitipiralla (Post)  
Puthalapattu (M), Tirupati Dist.

Complainant

***AND***

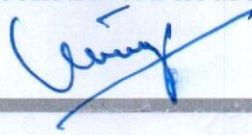
1. Superintending Engineer/O/Tirupati
2. Dy.Executive Engineer/O/Pakala
3. Executive Engineer/O/Tirupati Rural

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

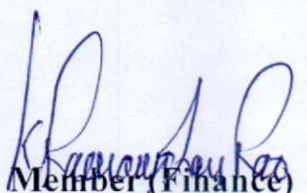
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 13.02.2025 at Pakala stating that she required new electrical connection to her newly constructed house.




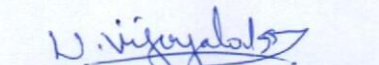


02. The said complaint was registered as C.G.No.294/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that to release new service connection the complainant has to register an application at Mee-Seva and accordingly they advised her.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that to release new service connection the complainant has to register an application at Mee-Seva and accordingly they advised her. Considering the circumstances, the complainant is directed to register an application as per rules in vogue and to pay the estimated charges on which the respondents are directed to issue service connection. Accordingly, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09<sup>th</sup> day of April'2025.

  
Member (Finance)  
09/04/2025

  
CHAIRPERSON  
Member (Technical)

  
Member (Independent)



**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant through whatsapp and Post**

**All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyamtrana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnevarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*Verma 09/04/25*



